

ENROLLMENT FORM



Provided by **Alectra Energy Services Inc.**

This form can be completed online. Visit
https://ps-suite.myutility.net/portal/prod/Forms/Form_Landing for a fast and convenient web form.

Note: Your first bill will include a one-time set up fee and security deposit. The deposit can be waived if you sign up for PAP.

CUSTOMER INFORMATION

Service(s) Enrolled:	<input type="radio"/> Electric <input type="radio"/> Water <input type="radio"/> Gas <input type="radio"/> HVAC	Unit Type:	<input type="radio"/> Residential <input type="radio"/> Commercial
Resident's Name: <i>(Account holder)</i>			Closing Date:
You Are The:	<input type="radio"/> Owner <input type="radio"/> Tenant <i>If you are the tenant, provide unit owner's information below.</i>		
Unit Owner's Name:			
Unit Owner's Contact:	Phone:	Email:	
Service Location:	Unit #	at:	
Mailing Address: <i>(If different to above)</i>			
Email (if not unit owner):			
Home:	Work:	Cell:	

SUB METERING AGREEMENT

I certify that I am the owner of the unit identified above (the "Resident") and I hereby authorize PowerStream Energy Services Inc. ("PESI") to register me as the named consumer and bill me on behalf of _____ Condominium Corporation No. _____ ("Owner") for the consumption of Utilities at the above noted unit. I confirm that the information I have provided above is true and complete. If I am the owner of a rental condominium unit, and I wish to have PESI bill my tenant for electricity directly, I acknowledge that I will contact PESI to request a Rental Confirmation Form and I will return a signed copy to PESI.

Resident's Signature:	Date:
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No Liability: The Resident acknowledges that PESI is providing unit sub-metering services to the Owner. The Resident further acknowledges that neither PESI nor any of its affiliated, related, subsidiary, or parent companies, nor any of their respective directors, officers, employees, agents, shareholders, representatives, successors, or assigns, are assuming any liability to the Resident under any circumstances for any damages or loss whatsoever, including but not limited to any loss of profits or revenues, business interruption loss, loss of contract or loss of goodwill or for any direct, indirect, consequential, incidental or special damages, including but not limited to punitive or exemplary damages, however caused. **Ownership of Equipment:** The Resident acknowledges that all equipment relating to unit sub-metering located in the Unit remains the property of PESI.

Privacy: The Resident hereby consents to the disclosure by his/her landlord, building manager, condominium developer or condominium corporation, as applicable, to PESI of his/her personal information and the collection, handling and use by PESI of his/her personal information, for purposes of i) administering the sub-metering services being provided to the Owner, including the provision to the Owner or its building manager of information regarding metered usage of the Utilities by the Resident and including billing, and collecting fees and charges associated with consumption by the Resident of the Utilities; ii) offering the Resident other services PESI considers might be of interest to the Resident; iii) financing or sale of its business in whole or in part; and iv) other necessary purposes, all in accordance with this Confirmation Form and PESI's agreement with the Owner. The Resident further consents to the disclosure by PESI of his/her personal information to i) the Resident's landlord, building manager, condominium developer or condominium corporation, as applicable; ii) PESI's third party billing and settlement companies, employees, agents, subcontractors and representatives; iii) PESI's current and potential lenders, financial and legal representatives, investors, assignees and purchasers of contracts or payments (a "Purchaser"); or iv) such other persons who need to access such personal information in connection with the use thereof by PESI, all for the aforementioned purposes. For the purposes of the foregoing, the Resident's personal information consists of financial and utility usage and demand information, identifying information such as name, address, email address and telephone numbers, and other information reasonably connected with the Resident's financial status, usage or potential usage of Utilities, or PESI's agreement with the Owner. The Resident agrees that PESI and its Purchasers may perform financial and credit investigations of the Resident for purposes of approval, maintenance, valuation and enforcement of PESI's agreement with the Owner. The foregoing personal information is collected, used, disclosed and safeguarded by PESI in accordance with PESI's privacy policy, which is available at www.powerstreamenergy.com.

LIFE SAVING DEPENDENCY

A Resident who requires electricity, HVAC, water, or gas services because of medical or other life-saving needs (e.g., ventilator) should inform PESI immediately by providing PESI with a medical certificate or a signed letter to the address of PESI listed below. Please also note that you should always have a sufficient back-up supply of electricity, HVAC, water, or gas as we do not control, and cannot guarantee, an uninterrupted supply of Utilities.

Life Saving Equipment: (Describe)	<input type="checkbox"/> Check if not applicable
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PRE-AUTHORIZED PAYMENT INFORMATION (OPTIONAL)

*Enjoy worry-free, on time payments through the convenience of our Pre-Authorized Payments Plan.
If registering for Pre-Authorized payments, please include a void cheque with this confirmation form.*

You, the payor, authorize PESI to debit the bank account identified below for payment of all charges arising under your account registered by PESI for the unit noted on this form. The debit will be automatically withdrawn from your designated bank account on the date indicated on each invoice issued by PESI for the Utilities.

Account Type:	<input type="radio"/> Personal <input type="radio"/> Business	Account Holder: (if different to resident name)	
Financial Institution: (Bank Name)		Account #:	
Transit Number: (5 Digits)		Bank #: (3 Digits)	
Bank Address:			
Signature: (Account holder)		Date:	
Secondary Signature: (If necessary)		Date:	

You, the payor, may revoke your authorization at any time in writing subject to providing PESI at least 30 business days notice before the next debit is scheduled. To obtain a cancellation form, contact PESI, your Financial Institution or visit www.cdnpay.ca. For more information on your right to cancel, contact your financial institution or visit www.cdnpay.ca. **PESI may assign your authorization, whether directly or indirectly, by operation of law, change of control or otherwise, and shall provide written notice to you following such assignment.**

EMAIL SUBSCRIPTION (OPTIONAL)

Keep informed! By checking the box provided below, you consent to PESI informing you about savings programs, services, offerings and incentives at the email address provided above. You can withdraw your consent at any time.	<input type="checkbox"/> I consent
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PowerStream Energy Services offers a customer portal and electronic billing. Find out more with the details of your first bill.

*This form can be completed and submitted online.
Visit: https://ps-suite.myutility.net/portal/prod/Forms/Form_Landing for a fast and convenient web form.*

If you prefer to use this printed form, send the completed form to:

Email: customer@powerstreamenergy.com or

Fax : 905-952-5290 or

Mail: P.O. Box 95600 RPO Newmarket CTR, Newmarket, ON L3Y 8J8

MOVING OUT NOTIFICATION FORM



Provided by **Alectra Energy Services Inc.**

A resident planning to leave their unit should use this form to notify PowerStream Energy Services at least two weeks before moving out.

We will send your final bill to an address of your choice. It will include applicable utilities consumed before your move-out date.

Circle to indicate whether you are the: <input type="radio"/> Owner or <input type="radio"/> Tenant			
Resident's Name: <i>(account holder)</i>		Account Number:	
Current Address: <i>(service location)</i>	Unit #	at:	
Forwarding Address: <i>(for final bill)</i>			
Contact Information	Home (old):	Work:	
	Home (new):	Cell:	
	Email:		
Move-Out Date:	(YYYY-MM-DD)		

PRIVACY: In accordance with the Personal Information Protection and Electronic Documents Act (PIPEDA), the Resident named above acknowledges that providing personal information to PowerStream Energy Services Inc. is considered consent to the collection, use and disclosure for billing, collection, auditing, and other necessary purposes. The information will only be shared with related PowerStream Energy Services Inc. companies and third-party service providers, and is processed and stored with appropriate confidentiality levels as per PowerStream Energy Services Inc.'s Privacy Policy. Our billing practices comply with applicable Ontario Energy Board Codes and Rules, associated policies, standards and procedures.

AUTHORIZATION: I understand that my security deposit, if applicable, will be applied to my account on final billing. Should the final billing amount be less than the amount of the security deposit, PowerStream Energy Services will mail a cheque for the balance to the forwarding address provided above.
I confirm that the information I have provided above is true and complete.

		Send completed forms to:
Resident's Signature	Date (YYYY-MM-DD)	Email: customercare@powerstreamenergy.com or
		Fax : 1-905-952-5290 or
		Mail : P.O. Box 95600 RPO Newmarket CTR, Newmarket, ON L3Y 8J8